### ABC Sports College Sports Series Goodies, Tips and Suggestions October 4, 1995

This Goodies file contains additional information and troubleshooting tips about The College Sports Series not included in the User's Guide. To read this file on-screen, use the Page Down and Page Up keys. You can also print the file by opening this file in any word processing program and choose the Print command from the File menu.

In this file you will find the following information:

- 1. Performance tips when using a Macintosh.
- 2. Performance and installation tips when using a Windows PC.
- 3. General tips, suggestions and comments.
- 4. A quick reference guide.
- 5. Product support information.

## **Macintosh Performance Tips**

- 1. Set Cache to 32k.
- 2. Turn Modern Memory Manager On.
- 3. Set Virtual Memory to 1mb above minimum (PowerPC Only).
- 4. Minimize extension to include only the following:

Apple CD-ROM
QuickTime 2.1
QuickTime PowerPlug (if needed)
Sound Manager 3.1
Memory
SimpleText

- 5. Avoid pressing any combination of Function or special keyboard key combinations.
- 6. Exit from the program by going to the map and pressing the QUIT button.
- 7. The College Sports Series CD-ROM is shipped with Apple QuickTime and requires that QuickTime be installed on your machine.
- 8. The suggested setting for your monitor is 256 colors. However, setting your monitor to Thousands will improve the performance and quality of the video files, but the CD will run slower. Try both configurations to see which works best for your system.

## Windows PC Performance/Installation Tips

- 1. Avoid pressing any combination of Function or special keyboard key combinations.
- 2. Turn off any TSR programs such as screen savers and network connections.
- 3. Exit from the program by going to the map and pressing the QUIT button or you can press the ESC key.
- 4. The suggested setting for your monitor is 256 colors. However, setting your monitor to 640x480 (64k) colors will improve the performance and quality of the video files, but the CD-ROM will run slower.

- 5. Some performance improvements can be realized by increasing the size of the Windows Swap file. You can find this area by opening the Main Program and opening Control Panel. In Control Panel, double-click on Enhanced and double-click again on the Virtual Memory button. Read the Windows "Help" information for more assistance.
- 6. The College Sports Series CD-ROM is shipped with QuickTime version 2.03 and requires that QuickTime be installed on your machine.
- 7. Please note: On some Windows PC systems the QuickTime install program may not find old versions of QuickTime. You would know this is the case because QuickTime doesn't work or the videos play poorly. We found that some systems had an older version of QuickTime stored in a subdirectory under a bin subdirectory, if this is the case, manually delete the old files and reinstall QuickTime.
- 8. In Windows PCs, you may save disk space by deleting the qtinstall.exe file in the sub directory AFTER you have installed QuickTime. This is the compressed program file and is no longer needed once QuickTime has been installed.
- 9. If you experience performance problems while playing the videos in the Stadium Vision, do the following. Locate the video control bar immediately below the video frame, select the square button in the middle which is STOP, then select the far left button which is REWIND, then select the far right button which is PLAY. This will improve playback performance on slower systems.

#### **General Tips, Suggestions and Comments**

- 1. Make sure that you quit all applications such as word processors and screen savers prior to using the CD-ROM.
- 2. You must install QuickTime 2.03 (MPC), QuickTime 2.1 (MAC) prior to using the CD-ROM.

#### Quick Reference Guide

All the great action takes place in the context of a football stadium. Keith Jackson is your tour guide and is available every step of the way. Just pull up the navigation map in the lower left corner and click Tour.

Some more things to keep in mind as you use the disc:

- 1. Single clicks of the mouse are all you need to make your selections. Multiple mouse clicks may cause unexpected results and may impair the performance of this CD-ROM.
- 2. The cursor changes shape when a spot on the screen becomes active, i.e., a hand indicates a clickable area. If it remains an arrow, the area or object is NOT active. For optimum audio and video performance don't leave the cursor on an area in which movies are playing.
- 3. Occasionally you'll need to click and drag an object (like the tapes in the coach's office). Click and hold the mouse button down while dragging the object.
- 4. You can bypass the opening screens by clicking once in the middle of the screen during the opening sequence.
- 5. You can't interrupt the Keith Jackson tour once it begins.
- 6. Volume control buttons are the up/down arrows to the right of the navigation map.
- 7. Many of the framed pictures on the walls contain video sequences. Some however, are still images only and contain no motion elements. To determine which photographs contain video,

click on the desired photograph and wait 2-3 seconds.

# **Product Support**

If you have a question or problem with your College Sports Series CD-ROM, please look at the printed documentation and in the Goodies section on the disc. If you cannot find the answer, contact Stella Product Support.

You can reach Stella Interactive's Product Support between 9:00 a.m. and 6:00 p.m. Eastern time, Monday through Friday, and Saturdays from 10:00 a.m. to 3:00 p.m. For assistance with your College Sports Series CD-ROM, call (970) 339-7301. When you call, you should be at your computer and prepared to give the following information:

- 1. The name of the product.
- 2. The type of hardware you are using. It would be helpful to have the CPU type and speed, the graphics card, the sound card and the CD-ROM drive.
- 3. The exact wording of any error messages that appear on your screen.
- 4. What happened and what you were doing when the problem occurred.
- 5. How you tried to solve the problem.